



*Sublime*  
C O M P O R T A

GUEST DIRECTORY



## Welcome!

It is with great pleasure that we welcome you to Sublime Comporta, our home and now yours as well.

From a passion for the art of hospitality and for the beautiful region of Comporta, we built this family project which today has grown and includes a large team, always available to make your stay even more pleasant.

Every day we feel inspired by the stunning nature that surrounds us to do better and provide you with unforgettable memories.

We hope to have the chance to meet you during your stay and tell you our story...

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GONÇALO PESSOA AND PATRÍCIA TRIGO

Owners



## Our story

Sublime Comporta was born from a love for Comporta and a wish to share everything this region has to offer.

Gonçalo and Patrícia discovered Comporta in 2004. The area quickly enchanted them and, almost immediately, they bought the 17-hectare property where Sublime Comporta stands today.

Some years later they began building their weekend home. In 2014, while enjoying their new hideaway, they felt a growing need for a hotel in the area and decided to turn their family home into a small rural retreat with 14 rooms. The stunning property captivated guests from all over the world... The word spread and the project grew.

Gonçalo and Patrícia moved to Comporta and lived on the property for three years with their four children to ensure they accompanied the project with the attention it deserved.



## About Comporta

Comporta is in Portugal's Alentejo province.  
A magical, unspoiled place where one is able to experience all that is still authentic and genuine in Portugal - living with the locals and feeling the pace of "slow living".

Comporta is an area made up of eight small villages. The main village of Comporta is located approximately 20km from the hotel and has small shops, restaurants, a grocery store and cafés. Carvalhal is the closest village (5km from the hotel). Here you will find cafés, shops and restaurants frequented mainly by the locals.



## About Sublime Comporta

Sublime Comporta is nestled on a stunning 17-hectare property, surrounded by umbrella pines, cork trees, sand dunes, vineyards, rice paddies and over 60km of pristine, white sand beaches.

Here, the unique natural environment meets the elegance of the architecture and contemporary décor, creating a perfect balance between design, comfort and respect for nature and its surroundings.

Just one hour from Lisbon, you'll find the perfect fusion between beauty, natural settings and the simplicity of its architecture, as Sublime Comporta pays homage to the best of Portugal.

The rooms, suites and villas are spread across several buildings ensuring privacy to the guests. We have the Owner's House, the Guest Suites, the Bio Pool Suites and the Villas. The hotel has 23 rooms and suites as well as several 2, 3, 4 and 5-bedroom villas.

The Villas are inspired by the typical Comporta huts. They can be enjoyed by families or friends and include a fireplace, a private pool, several decks and a large outdoor exclusive area. They are all fully serviced by the hotel.



## Awards

Sublime Comporta has been distinguished by many prestigious publications, namely **Travel + Leisure's renowned "It List"** that chose Sublime Comporta as one of the **"Best New Hotels on the Planet"**, by **Town & Country** as one of the **"100 Best Hotels in the World"**, by **The Telegraph** as one of the **"Best Luxury Hotels in Portugal"**, by **The New York Times** as one of the **"52 Places to Visit"**, by the **Portugal Travel Awards** as **"Portugal's Most Exclusive Hotel"**, by the **World Travel Awards** as **"The Best Villa Hotel in Portugal"**, and by **Condé Nast Traveller** as **"The World's Best Family Holidays"**. **Condé Nast Traveller** also gave Sublime Comporta the prestigious stamp of approval considering us as one of the **best hotels in it's 2024 "Gold List"**.

These distinctions bear witness to an investment in the quality of the product, to an extraordinary offer of accommodation in the region, and to a personalized and attentive Client Service.



## Services

At Sublime Comporta we are committed to offer a true experience to our guests and to provide a service that makes them feel at home. So do not hesitate to contact us for any requests or questions that you may have.

Our reception desk is available 24 hours a day. Our receptionists will be pleased to assist you with any inquiries or requests that you may have.

To reach the reception team dial 9 + OK on the phone in your room and we will be happy to reply. If you prefer, you can pass by Sublime Comporta's main building and speak directly with one of the staff members.



## A TO Z DIRECTORY

### > **ACTIVITIES**

Please check our activities section in the IN & OUT chapter of this directory, or contact the reception by dialling 9 + OK from the phone in your room.

### > **ADAPTED ROOMS**

The hotel offers rooms specially equipped to accommodate physically challenged guests, as well as wheelchairs. Should you need additional support, please contact reception by dialling 9 + OK from the phone in your room.

### > **AIR CONDITIONING**

You will find individual remote controls in your room so you can adjust the room temperature to your preference for added comfort. Should you need any assistance, please contact reception by dialling 9 + OK from the phone in your room.

### > **AMENITIES**

Our citrus aroma, slightly spicy, was inspired by our organic garden, by its fruit trees and aromatic herbs. The products are developed by Oliófora exclusively for Sublime, turning your bath into an aromatherapy experience with natural products for body and hair care. You can visit our shop where you will find all of the Sublime line's products and take the memories of your stay in this beautiful and unique space back home with you.

Blankets, towels, pillows and more may be provided by our Housekeeping department. To contact the team please dial 9 + Ok from the phone in your room.





### > AREA ATTRACTIONS

Let yourself be enthralled by the best Comporta has to offer and make your stay an unforgettable one by enjoying the different activities and experiences offered at Sublime or in Comporta. Discover the region's true essence and the different opportunities for a holiday always deemed too short. Please contact our reception team for any information you might need by dialling 9 + OK from the phone in your room.

### > ATM SERVICE

ATM machines are available in the nearest villages: at Crédito Agrícola bank (in Carvalhal) or Caixa Geral de Depósitos bank (in Grândola). Please contact the reception team for directions by dialling 9 + OK from the phone in your room.

### > AUDIO-VISUAL

All the rooms and living rooms are equipped with television with several Portuguese and international channels. If you need further assistance contact the team at reception by dialling 9 + OK from the phone in your room.

### > BABYSITTER

A babysitter can be arranged for your children so you can relax during your stay at Sublime Comporta. To enjoy this service please contact the reception team by dialling 9 + OK from the phone in your room.

### > BANKS

Banking hours are from Monday to Friday, from 8h to 15h. ATMs are available outside the banks 24 hours a day. If you need further assistance please contact our reception team by dialling 9 + OK from your room. Banks closest to the hotel:

**Crédito Agrícola** – Carvalhal

Av. 18 de Dezembro, 8, 7570-779, Carvalhal

**Caixa Geral de Depósitos** – Grândola

R. Dom Nuno Álvares Pereira, 122, 7570-239 Grândola



#### **> BELLBOY SERVICE**

Our reception staff is available to assist you with your luggage at any time. Please dial 9 + OK from the phone in your room.

#### **> BIKE RIDING**

The hotel provides bicycles so that guests can discover the property or explore the region. There are also electrical bikes available for rent.

#### **> BREAKAGES AND MISSING ITEMS**

Any breakage or missing items from the room are the client's responsibility. The item's value with an added 50% will be charged. There is a list with the prices of the items found in each room.

#### MERCHANDISING PRICE LIST:

- > Value holders: 65€
- > Directory cover: 100€
- > Umbrella: 30€
- > Kleenex box: 60€
- > Notebook and cover: 40€
- > "Do not Disturb" cork sign: 15€

#### **> BREAKFAST**

Breakfast is included in your room rate and it is served daily from 8h to 11h in Sem Porta restaurant, located in the main building. Should you wish to leave the hotel earlier than our breakfast hours, please inform our reception team and we will prepare a travel box with your breakfast for you.

#### **> BUGGY SERVICE**

Our reception team is available to assist you with the buggy service within the Sublime Comporta property. Whether to pick you up from your room and take you to the restaurant, SPA or tennis court, or to take you back to your room. To ask for assistance, contact the team at reception by dialling 9 + OK from the phone in your room.



#### **> BUSINESS CENTER**

We can provide a totally equipped meeting room for up to 20 people. We also provide photocopying service at an extra cost. Please contact the team at reception by dialling 9 + OK from the phone in your room.

#### **> CAR RENTAL**

Please call our reception for assistance with car rentals by dialling 9 + OK from the phone in your room.

#### **> CHANNEL GUIDE**

The channel guide can be found in the television menu in your room.

#### **> CHECK-IN TIME**

Check-in time is after 15h if your booking is for a hotel room. If your reservation is for a 2 or more bedroom villa, check-in time is after 16h. Early check-in is possible depending on the availability of your room. You will be able to confirm this availability when booking or at the reception upon arrival.

#### **> CHECK-OUT TIME**

Check-out time is until 12h. If the hotel is fully booked, it is unlikely that a late check-out will be possible. However, depending on availability, if you wish to extend your stay we will arrange for a late check-out at an additional charge.

Please don't hesitate to ask the reception team to keep your luggage after check-out and until you depart the hotel. Contact reception by dialling 9 + OK from the phone in your room.

#### **> CHEQUE/CASH**

The hotel doesn't accept payments in cheque. Due to the limit on the value kept on the property, the hotel doesn't provide currency exchange.



### **> CHURCH SERVICES**

There are churches and chapels near the hotel – the church in Comporta and Grândola’s main church. For more information contact the team at reception by dialling 9 + OK from the phone in your room.

### **> COFFEE AND TEA**

All the hotel rooms are equipped with coffee machines and complimentary coffee capsules and tea bags, included in the room rate.

### **> CONCIERGE – GUEST RELATIONS**

Our reception team will be delighted to provide you with information about Comporta, including beaches, activities, restaurants, sports, and local attractions. To contact the team at reception please dial 9 + OK from the phone in your room.

### **> CREDIT CARDS**

We accept Visa, Mastercard, and American Express cards. For other types of credit cards please contact the team at reception by dialling 9 + OK from the phone in your room.

### **> CRIBS**

Cribs are available at an additional cost of 30€/night. Please contact the team at reception by dialling 9 + OK from the phone in your room.

### **> CURRENCY EXCHANGE**

Currency exchange can only be made by a bank. For more information contact the team at the reception by dialling 9 + OK from the phone in your room.

### **> DOCTOR**

If you need to see a doctor you can arrange an appointment in the comfort of your room / villa. To request it, please dial 9 + Ok from the phone in your room.

**> “DO NOT DISTURB” SIGN**

To ensure you will not be bothered, please hang the round cork sign with a leather strap found on your room desk on the outside handle of your room door.

**> DRY-CLEANING AND LAUNDRY**

You can use the straw baskets in your bathroom to put the clothes you want to send to the laundry. You must fill the laundry form found in the wardrobe and place it with the clothes, inside the basket. Please leave the basket in a visible place in your room so it can be collected by our housekeeping team to be washed and returned within 24 hours.

You can also arrange to collect your clothes from reception. Dry cleaning is done outside the hotel by a trusted external company. We strongly recommend that delicate garments are not sent for dry cleaning. However, should you wish to do so, it will be returned within 48 hours. For any special requests, please contact reception by dialling 9 + OK from the phone in your room.

**> ELECTRICITY**

The electrical voltage in Portugal is 220 volts. For adaptors or transformers, contact the team at reception by dialling 9 + OK from the phone in your room.

**> EMERGENCIES**

To ensure your safety and comfort, we encourage you to read the safety section in this directory as well as the evacuation instructions as follows:



## **IN CASE OF AN EARTHQUAKE:**

### DURING AN EARTHQUAKE:

- > Stay away from windows, glazed areas, bookshelves, wardrobes, and other heavy objects that might fall;
  
- > When outside, stay away from posts and tall trees;
  
- > Kneel down and protect your head and eyes with your hands;
  - Get under a sturdy table that will protect you from debris and falling objects; if there is no table, lean against a pillar or a solid wall and protect your head with your hands;
  - Once outside, look for an open area, out of reach of falling trees and away from buildings;
  
- > Don't worry if during a quake the electrical power fails and alarms go off. These are normal occurrences;
  
- > Don't try to leave the building during an earthquake. Stay protected until the quake ends. Beware of possible aftershocks.

### AFTER AN EARTHQUAKE:

- > After the main earthquake, strong aftershocks can occur. Although of a lesser magnitude, they may cause the fall of debris. Protect yourself every time there's an aftershock;
  
- > Don't smoke or light matches or lighters. There may be a gas leak;
  
- > Don't turn the lights on as short-circuits may occur. Use a flashlight;
  
- > Check for fires near you. Try to put them out without taking any risks;



- > Don't return to destroyed areas and stay away from damaged structures;
- > Don't touch metallic objects in contact with electrical wires;
- > Check for injured people near you.  
Provide first aid:
  - If the person is bleeding, apply pressure on the wound to stop the flow and loss of blood, and call the Security Post for help (+351 260 449 376 or internal nº 9), or dial 112 (national emergency number);
  - If the person has their airways obstructed, try to position them so they can breathe or, if necessary, try to remove the foreign body obstructing the airways and call the Security Post for help (+351 260 449 376 or internal nº 9), or dial 112 (national emergency number);
  - Never move injured people with fractures unless the victim is in danger. In that case, move the person as firmly as possible to a safe place and call the Security Post for help (+351 260 449 376 or internal nº 9);
- > If there are buried people and you are able to start freeing them, try do to so by slowly removing the debris around them, starting from the top. Don't rush so as not to worsen the victim's situation or your own;
- > Avoid using the phone unless it's extremely urgent.



#### CONDUCT IN CASE YOU GET AN EVACUATION WARNING:

- > Stay with the group, don't isolate yourself;
  
- > Follow the instructions given by the members of Sublime Comporta's Safety and Fire Service;
  - When possible, help those with more physical difficulties (children, the physically impaired, the elderly);
  
- > If the smoke makes it hard to breathe and see, crawl on your hands and knees following the evacuation signs;
  
- > Follow the established evacuation paths and emergency exits, according to the information in the emergency plans and the indication of the members of the Safety and Fire Service.

#### RECOMMENDATIONS:

- > If you're alone, make sure it's safe to leave. If you're unable to leave, signal your presence with sound alerts and knocks;
  - Close the doors behind you, **WITHOUT LOCKING THEM**.
  
- > Don't panic;
  
- > Keep calm;
  
- > Don't scream uncontrollably or run;
  
- > Follow the procedures established in the General Safety Instructions;
  
- > Obey the instructions given by the Safety and Fire Service team;
  
- > Provide any pertinent information requested and await instructions;





> At the Meeting Point, signal your presence to the Safety and Fire Service;

NOTE: Remember that, in the event of a serious earthquake, the internal and external emergency services may not be able to respond to all the requests for help.

#### EMERGENCIES AND FIRE

All public areas and rooms are fully protected by a fire detection and alarm system. In case of fire, please keep calm and go to the Meeting Point designated on the map of the property found inside of your room. Contact reception immediately by dialling 9 + OK on the phone in your room.

Please do not attempt to put out the fire. Instead, move away as quickly as possible from the dangerous area by following the emergency exit signs until you are out of the building. Please gather outside, at the Meeting Point nearest to your room.

To encourage our guests to develop good safety habits, we offer the following suggestions: Investigate the hotel's safety features. Locate the emergency exits, alarms, fire extinguishers and fire hoses near your room, and how to get to them under adverse conditions.

When leaving your room, take your room key with you, go to the nearest emergency exit, stay as low as possible and keep away from the smoke.



### > **EMERGENCY EXIT**

Please check the back of your guest room door to locate the emergency exit nearest to you.

### > **EXPRESS MAIL/PACKAGES**

We provide express mail and package service.

Contact the reception team by dialling 9 +OK on the phone in your room. Reception will notify you of any packages delivered for you.

### > **EXERCISE / FITNESS ROOM**

The fitness room is located to the right of the SPA's main entrance. Please mind the following:

- Working hours are from 06:00am to 10:00pm;
- The gym is a limited access area;
- All users must be 16 years of age or older;
- Only registered guests may use the facilities;
- Please use the towels available at the gym;
- Please inform the reception team if there are any problems with the equipment;

Sublime Comporta makes every effort to provide you with safe and reliable equipment. Use of the gym is at the guest's own risk and responsibility.

### > **EXTRA BED**

The hotel provides extra beds in some room types at an additional cost of 90€. Please contact reception by dialling 9 + OK from the phone in your room.

### > **FIRE EMERGENCY**

To ensure your safety and comfort, we encourage you to read the safety section in this directory, as well as the evacuation instructions on the back of your guest room door. Please call reception by dialling 9 + OK if you need immediate assistance.



### > FIREPLACES / PELLET STOVES

All the villas and some of our guest rooms feature a fireplace or a pellet stove. Please contact reception by dialling 9 +OK from the phone in your room to light the fire or bring you more wood or pellets.

### > FIRST AID

There are first aid kits in each of the hotel's departments. If you need any assistance, please contact reception by dialling 9 +OK from the phone in your room.

### > GOLF

Enjoy a game of golf in a 6-hectare course with stunning views of the ocean, the river Sado and Arrábida mountain. Designed by renowned architect Robert Trent Jones, Troia Golf is considered one of the best golf courses in Europe. For more information contact reception by dialling 9 + OK from the phone in your room.

#### **Troia Golf**

Troia, 7570-789 Gândola, +351 265 494 024

### > GUIDED TOURS

Please refer to the "Activities" section in this directory or contact our team at reception by dialling 9 + OK from the phone in your room for more information.

### > HAIR DRYERS

Hair dryers are available in all the bathrooms.



### > **HOUSEKEEPING**

Our housekeeping staff provide cleaning service between 8h and midnight every day. Cleaning service occurs twice a day, or any time the guest requires it:

#### - **First shift between 8h30 and 17h.**

Should you require cleaning service at a specific time during your stay, please contact reception by dialling 9 + OK from the phone in your room.

#### - **Second shift between 18h and 22h.**

Should you need an extra blanket, special pillows, cribs or other items, contact reception by dialling 9 + OK from the phone in your room.

### > **INDOOR POOL**

The indoor heated pool is located on the lower floor of the SPA building.

Opening hours are from 19h to 21h exclusively for adults. Children are welcome between 9h and 11h, always accompanied by an adult. We ask your cooperation to avoid any noise that may disturb the guests in the Spa treatment rooms.

### > **INTERNET ACCESS**

The hotel provides free high-speed Internet for all the guests both in public areas and in the guest rooms. The network is "Sublime Comporta Wi-Fi" and does not require a password.

### > **IRON AND IRONING BOARD**

Available upon request. Contact the reception team by dialling 9 + OK from the phone in your room.



#### **> KEY / ELECTRONIC ROOM CARD**

If you lose your room key, please notify the reception immediately. For your own protection, you will be asked for identification. Please return your key to the reception upon check-out.

#### **> LOST AND FOUND**

The hotel has a Lost and Found section under the care of our housekeeping department. In accordance with local regulations, Lost and Found items of no value will be stored for a period of six months, after which they will be discarded.

#### **> LUGGAGE ASSISTANCE**

If you need help with your luggage, please contact reception by dialling 9 + OK from the phone in your room.

#### **> LUGGAGE STORAGE**

We have a storage room where you can safely store your luggage after checking out or during your stay.

#### **> MAINTENANCE**

If something is not working properly, please call the reception team by dialling 9 + OK from the phone in your room.

#### **> MANAGER ON DUTY**

If you would like to speak to the Manager on Duty, please contact our reception team by dialling 9 + OK from the phone in your room.

#### **> NEWSPAPERS**

You can order newspapers at the reception. International newspapers may be ordered 24 hours in advance. An additional tax will be charged and added to your bill. For more information contact our reception team by dialling 9 + OK from the phone in your room.



### **> NON-SMOKING**

Sublime Comporta is a non-smoking property. Should anyone smoke inside the room during their stay, an additional charge of 300€ will be added to your bill to cover the cost of cleaning the room and purifying the air. Thank you for understanding.

### **> OUTDOOR SWIMMING POOLS**

The hotel's outdoor main swimming pool, exclusive for adults, is located just in front of the SPA building.

There is a separate pool for children in front of Sublime Lounge's deck in the main building. Diving is not allowed in either pool.

We appreciate your cooperation to avoid any accidents or excessive noise that may disturb the other guests.

### **> PARKING**

There is a car park available for all the guests staying at the hotel, as well as parking spots in front of the villas (one spot per room). The hotel cannot be responsible for items left in the vehicles.

### **> PET POLICY**

Pets are welcome at Sublime Comporta, both in the rooms and the public spaces, except the area around the swimming pools and inside the Spa and the Gym. Your pet should be always on leash when walking on the grounds. Please pick up your pet's waste and put it in the bins spread along the property's pathways. A security deposit of 200€ will be required on check-in to cover any possible damages during your stay. A 50€ cleaning tax will also be charged to cover the necessary extra cleaning.

### **> PILLOWS**

To improve your stay and the quality of your rest, we have prepared a menu with special pillows, such as: massage, aquagel viscoelastic, Butterfly, soft, natural and multipurpose. The menu is available through the QR Code in the notebook in your room. Pick your favourite and contact our team at reception by dialling 9 + OK from the phone in your room.



### > POOL BAR

You can savour light meals outside by the main pool, from fresh salads and snacks to refreshing cocktails and detox juices while reading a book and enjoying the “slow rhythm” of life in Alentejo. The pool service is available from 11h until 19h from June to October.

### > POSTAL SERVICE

Outgoing mail may be left at the reception to be posted. The nearest post office is in Carvalhal village, 5km from the hotel. For more information, contact the reception team by dialling 9 + OK from the phone in your room.

### > PHONE CALLS

For an outside line, dial “0” followed by the number you wish to call (local calls only). For international calls, please contact the reception team by dialling 9 + OK from the phone in your room. To call another room just use the following codes:

### FROM YOUR ROOM

Nº 1 to 15 = dial 12 + Room number

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### VILLAS

Room A = dial 12 + Villa number  
Room B = dial 13 + Villa number  
Room C = dial 14 + Villa number  
Room D = dial 15 + Villa number  
Room E = dial 16 + Villa number

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### BIO POOL SUITES

From 38 to 43 = dial 12 + Suite number  
From 44 to 46 = dial 14 + Suite number



### **> RESTAURANT & BARS**

Our restaurants and bars serve food and drinks from 8h to midnight. Please refer to our “Restaurants and Bars” section in this directory. For bookings or more information please contact reception by dialling 9 + OK from the phone in your room.

### **> ROOM SERVICE**

Delicious and nourishing meals and snacks are available 24/7 in your room. To place an order please contact our team at reception by dialling 9 + OK from the phone in your room.

### **> SAFETY DEPOSIT BOX**

Safety deposit boxes are provided in all the rooms free of charge. Sublime Comporta is not responsible for any valuables left in the room, inside or outside the safe. If you have any trouble operating the safe, contact the reception team by dialling 9 + OK from the phone in your room. If you prefer, there is an alternative safety deposit box at the reception.

### **> SCALE**

The hotel can provide a scale by request. If you need any further assistance, please contact our team at reception by dialling 9 + OK from the phone in your room.

### **> SECURITY**

The safety and protection of our guests is one of our biggest concerns. Please familiarize yourself with the guidelines provided in this directory. If in need of immediate attention, please contact the reception team by dialling 9 + OK from the phone in your room.

### **> SEWING SERVICE**

Sewing kits are available in all the hotel’s rooms. If you need any sewing service from our laundry team, contact reception by dialling 9 + OK from the phone in your room.





### **> SHOE SHINE SERVICE**

Shoe shining kits are available in all the hotel's rooms, inside the wardrobe. If you need any additional cleaning, contact the reception team by dialling 9 + OK from the phone in your room.

### **> SHOPPING**

Besides the hotel's shop, where you'll find an exceptional selection of products, there are also several shops near the hotel. You will find a list of those shops in the "Shopping" section of this directory.

### **> SPA**

At the SPA in Sublime Comporta we see Nature as the origin of life and wellness. The SPA is located in the Owner's House and offers a variety of treatments. We recommend you book in advance to ensure availability. At the SPA you will also find a sauna, steam room, jacuzzi and a heated pool.

The SPA's menu can be found in your room.

For more information, contact the SPA by dialling 354 + OK, or the reception team by dialling 9 + OK from the phone in your room.

### **> SUBLIME SHOP**

Here you will find a careful selection of Portuguese products, from exclusive clothes to ceramics, books, and Sublime Comporta's wine and olive oil. The shop is located on the lower level of the main building and is open daily from 10h to 19h. After closing hours, the team at reception will be happy to accompany you to the shop at your convenience.

### **> SUBLIME SPA BOUTIQUE**

For the convenience of our guests there is a shop in the SPA building. Here you will find a large selection of skin products, as well as several other items that you might need during your stay, like bathing suits and beach shoes.



### > TAXIS & TRANSFERS

To request a taxi or a transfer, contact the team at reception by dialling 9 + OK from the phone in your room.

### > TEMPERATUES (AVERAGE)

	HIGH	LOW
January	13°C	5°C
February	14°C	5°C
March	16°C	7°C
April	19°C	8°C
May	22°C	11°C
June	25°C	13°C
July	28°C	14°C
August	29°C	14°C
September	27°C	14°C
October	23°C	13°C
November	16°C	8°C
December	14°C	6°C

### > TENNIS AND PADDLE COURTS

The tennis and paddle courts are located near Sublime Comporta' s main entrance and are available for the use of all the guests free of charge. If you wish to book a tennis lesson, we have certified tennis instructors available for private or group lessons. Reservations must be made at least 24 hours in advance. For more information, or to book a court or a lesson, contact the reception team by dialling 9 + OK from the phone in your room.



### **> THE FIRE PIT**

The Fire Pit is a unique gathering spot for all the guests. As day becomes night, the Fire Pit comes to life, creating a welcoming and cosy atmosphere outdoors. It's the perfect place to enjoy a drink before dinner and to forge unforgettable memories.

### **> TRANSPORTATION**

Transfer service is available to Comporta, surrounding areas or even the airport (at an additional cost). Due to the high demand at certain hours, we strongly advise making a reservation in advance.

Additionally, the hotel offers a shuttle service to and from Sublime Comporta Beach Club, in Carvalhal beach, hourly and complimentary.

For more information or to book a transport, contact the reception team by dialling 9 + OK from the phone in your room.

### **> TRAVELLER SAFETY TIPS**

Before you leave your room make sure all valuable objects are inside the safe. Close all the doors and windows when leaving the room.

If you lose your room key, notify reception as soon as possible so it may be cancelled and a new one provided for you.

Avoid leaving valuable items inside your car and make sure all doors and windows are closed.

### **> TURNDOWN SERVICE**

Turndown service occurs every day at the end of the day. Remember to place used towels on the racks if you're going to reuse them. If you need your towels to be replaced, leave them inside the bathtub or on the bathroom floor.



#### **> WAKE-UP CALLS**

To ask for a wake-up call contact the reception team by dialling 9 + OK from the phone in your room.

#### **> WHEELCHAIR ACCESS**

Some rooms have been specially built with wheelchair accessibility. For more information contact the reception team by dialling 9 + OK from the phone in your room.

## **Save Mother Earth**

Bed sheets are washed daily in thousands of hotels around the world, using millions of litres of water and huge amounts of detergent.

The bed sheets at Sublime Comporta are changed every two days or anytime they're not clean. If you feel the need to change your bed sheets daily, inform the reception.

The Housekeeping team will be happy to accommodate you.

**PLEASE HELP US TO PROTECT  
THE ENVIRONMENT  
AND MOTHER NATURE.**

**THANKS!**

For more information please contact:  
Tel.: +351 269 449 376 or e-mail: [info@sublimecomporta.pt](mailto:info@sublimecomporta.pt)  
EN 261-1, CCI 3954, 7750-337, Muda, Grândola



## RESTAURANTS & BARS

### > SEM PORTA

The hotel's main restaurant is inspired by Comporta's old barns. The architecture is rustic and sophisticated, thus preserving the region's essence. Both the landscape and the environment inspired the creation of this restaurant. At Sem Porta the local products are the stars. There's an enormous respect for the origins and for time, because Alentejo lives at a very different pace. We embrace a seasonal cuisine of communion and respect for nature. The Chef always uses regional products, working closely with local fishermen, farmers and local wineries, with a focus on fresh and, whenever possible, organic products. From our organic vegetable garden, right in front of the restaurant, come some of the ingredients that compose the menu, depending on what the land gives... From Comporta and Alentejo, traditions are rescued and references reinvented.

**Breakfast from 8h to 11h**

**Dinner from 19h30 to 23h**

**Please book from your room by dialling 308 + OK,  
from the phone in your room, or send an e-mail to:  
restaurant@sublimecomporta.pt**

**Note: If you have any allergy or dietary restriction, please  
inform us in advance so we can accommodate your needs.**



## > FOOD CIRCLE

A unique sensory experience that appeals to all the senses. Located in the middle of our organic vegetable garden, the Food Circle is surrounded by a variety of different species of aromatic herbs, vegetables and edible flowers. A special place where we serve only fresh products from our vegetable garden and from specially selected local producers. A personalized interaction with the Chef, the Sommelier and our guests, where all will be surprised by a ten-moments tasting menu, limited to maximum of 12 people.

**The restaurant is open from Tuesday to Saturday during the summer season, and on limited days on other months.  
The experience starts at 19h30.**

**A reservation is necessary to guarantee a place,  
as the maximum number of participants is 12 people.**

**Please book from your table by dialling 308 + OK  
from the phone in your room, or send an e-mail to:  
[restaurant@sublimecomporta.pt](mailto:restaurant@sublimecomporta.pt)**

**Note: If you have any allergy or dietary restriction, please  
inform us in advance so we can accommodate your needs.**



## > TASCA DA COMPORTA

With Nature as a backdrop, here you can enjoy a relaxed atmosphere. Tasca da Comporta is a typical Portuguese restaurant, that serves “petiscos” (portuguese snacks). This is the ideal place for those who like to enjoy great appetizers and an unpretentious cuisine using the best products.

**We recommend you share and taste several typical Portuguese dishes, so you can savour different flavours in one single meal...**

**The restaurant is open for lunch and dinner from April to October, opening for lunch only, between 12h30 and 16h, on the rest of the year.**

**Note: If you have any allergy or dietary restriction, please inform us in advance so we can accommodate your needs.**

## > BOTÂNICO BAR

Our restaurants are complemented by our main bar located in the reception building. Botânico Bar has two indoor fireplaces to be enjoyed during the colder months, as well as a large outside deck among centenarian olive trees. Here, delicious snacks and cocktails will delight even the most demanding connoisseur.

**The bar is open daily from 11h to midnight.**



## IN (ACTIVITIES)

There is a large variety of activities at the hotel and the surrounding area of Comporta. The reception team will be happy to help you organize and make all the necessary bookings to prepare a customized itinerary for you. Below is a summary of the activities we recommend.

### > **BIKE RIDES**

The hotel provides bicycles for our guests so they easily get around and discover the property. To organize an outing in the Comporta area, don't hesitate to contact the team at reception.

### > **COCKTAILS WORKSHOP**

Improve your expertise as a barman and get to know the best kept secrets and combinations of the art of mixology with our bar team. Book 24 hours in advance at reception.

### > **FIRE COOKING WORKSHOP**

Embark on a gastronomic journey through Portuguese cuisine inspired by fire at our magical Food Circle restaurant. Hands on the appetizers, the main dish, dessert and... Bon appétit!  
Book 24 hours in advance at reception.

### > **ORGANIC GARDEN**

Our organic garden, designed by one of Portugal's leading specialists in permaculture, is composed of more than 300 species and varieties of aromatic herbs and vegetables. It is a dynamic space that evolves with the seasons and where no chemicals are used. We suggest you take a walk among the flowers, vegetables, fruits and aromatic herbs, losing track of time while discovering the large diversity of different species present.

For more information please contact:  
Tel.: +351 269 449 376 or e-mail: [info@sublimecomporta.pt](mailto:info@sublimecomporta.pt)  
EN 261-1, CCI 3954, 7750-337, Muda, Grândola





### **> PICNIC**

Travel back in time and enjoy a picnic in the open air, prepared by our kitchen team, in a very special corner of the property, surrounded by an idyllic scenery. Book 24 hours in advance at reception.

### **> PRIVATE OR GROUP YOGA AND PILATES LESSONS**

Yoga sustains the connection between body and mind, bringing balance to all those who practice it. It promotes wellbeing, stress reduction, pain relief and mental equilibrium through specific exercises like breathing, physical movements, posture and meditation. At Sublime Comporta you will find qualified professionals with whom you'll be able to attend our group or private lessons, totally customized to your needs. The SPA team is at your disposal for any explanation you might need. Please dial 354 + OK from the phone in your room.

### **> ROMANTIC DINNER**

Special moments deserve proper celebrations. Enjoy a private dinner in the comfort of your room (depending on room type) or villa, in the charming yoga hut with views of the bio pool, or on the deck of Sem Porta restaurant. Book 24 hours in advance at reception.

### **> TENNIS AND PADDLE LESSONS**

Whether you're a beginner or experienced player, young or adult, our tennis and paddle instructor is apt to teach any level. Take your mind off things by playing a match or just for fun. This activity requires a reservation. For more information contact the reception team by dialling 9 + OK from the phone in your room.

### **> WINE TASTING**

Amongst other things, Portugal is known for its excellent wines. Our award-winning head sommelier and his team have prepared an exquisite list of wine tasting experiences to guide you through this rich and complex journey. Select one of our premium wines tasting moments that take place every afternoon at the hotel's lounge, in the reception building. Book 24 hours in advance at reception.



# OUT (ACTIVITIES)

## > BIKE RIDES

To discover the region, we can provide mountain bikes and a guided tour to help you find the most beautiful and hidden trails.

## > BIRDWATCHING

The Sado Estuary Natural Reserve which surrounds Comporta is one of Europe's best birdwatching spots. Here you can see storks, flamingos, falcons, herons and many other species.

## > BUGGY RIDES

Embark on an adventurous buggy ride through Comporta, the charming stilts pier at Carrasqueira, the river beach and the unmissable rice fields. This experience lasts for 2 hours.

## > CARRASQUEIRA'S STILT PIER

One of Europe's most remarkable artisanal fishing ports is near the hotel, in the village of Carrasqueira. Built by hand, on stilts, by the local fishermen, it's a must-see during high tide or to watch the sunset.

## > DOLPHIN WATCHING

Discover Portugal's resident dolphin community living in the Sado estuary. You will be able to spot dolphins along the entire Troia peninsula, both on the river's side and at sea. There is private or group boat trips leaving from the Tróia marina.

## > GOLF

In the heart of the peninsula, you'll find one of Portugal's most engaging and challenging golf courses – Troia Golf – voted one of Continental Europe's best 20 resorts by Golf World magazine. The course spills through 6 hectares, with 18 holes and par 72, and stands by the beach with a dazzling view of the Arrábida mountain. Regardless of your handicap, this course, designed by Robert Trent Jones, is ideal for improving your technique and achieve the best results.



### **> HORSEBACK RIDING**

One of the most unforgettable experiences you can have in Comporta with all its magic is a horseback ride through the rice paddies, sand dunes and white sand beaches.

The horses take you through the rice fields until you reach the beach among breathtaking sceneries. This experience takes 1h30 hours. The horses are tame so no experience is necessary (unless you want to ride hard, which can also be arranged through a private tour).

### **> ROMAN RUINS**

Visit the Roman Ruins of Troia, where the Roman Empire's largest fish salting industrial centre was found and occupied until the 6th century. Open to the public from the 1st of April until the 30th of September.

### **> SAILING**

Enjoy a sailing day out in the pristine waters around the Troia and Setúbal peninsulas and the marvellous sand banks that separate both shores.

### **> SURF**

For the more adventurous, challenge yourself in a thrilling surf lesson at Carvalhal beach. Lessons are available for different levels, in groups or privately.



## SHOPPING

Besides the hotel gift shop where you can find an extensive variety of Portuguese products, you can find several stores in Carvalhal and Comporta. The region offers various clothes, decoration and furniture shops.

### > **Alaire**

**(Outdoor furniture, décor, books and a selection of clothes)**

Rua do Secador, celeiro B, 7580-648 Comporta

+351 265 098 681

### > **Côté-Sud**

**(Clothes)**

Beco das Comportas, 2, 7580-649 Comporta

+351 265 497 317

### > **Rice by Marta Mantero**

**(Décor)**

EN 253 km 2, 7580-612 Comporta

+351 969 571 739

### > **Manumaya**

**(Clothes)**

Largo de São João n.º 8, 7580-649 Comporta

+351 914 109 360

### > **Fashion Clinic**

**(Clothes and décor)**

Av. 18 de Dezembro 17, 7570-779, Carvalhal

+351 964 441 937

For more information please contact:

Tel.: +351 269 449 376 or e-mail: [info@sublimecomporta.pt](mailto:info@sublimecomporta.pt)

EN 261-1, CCI 3954, 7750-337, Muda, Grândola



**> Júlio das Velharias  
(Handicrafts)**

A true classic when it comes to flea shops in the region. Here you will find all sorts of odd objects, pottery and local handicrafts.

Av. 18 de Dezembro 17, 7570-779, Carvalhal  
Estrada Nacional 261, next to BP gas station in Carvalhal

**> Lavanda  
(Shoes and décor)**

Largo de São João 3, 7580-624 Comporta  
+351 265 098 364

**> Merceria Gomes  
(Gourmet minimarket)**

Since 1915 Merceria Gomes has charmed its customers with the selection of regional products and gastronomic souvenirs. As soon as you go inside you will realize it's much more than a simple market. Compared by many to a "little Harrods", here you will find some of the best Portuguese and local products.

Rua do Secador 14, 7580-642 Comporta  
+351 265 497 177

**> Stork Club by Jacques Granges & Pierre Passebon  
(Décor)**

Av. 18 de Dezembro 17, 7570-779, Carvalhal  
+351 964 441 937

**> Traces of Me  
(Clothes)**

Largo São João, 3 - 1º, 7580-610, Comporta  
+351 916 350 199

*Sublime*  
C O M P O R T A

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